

DO YOU NEED EXTRA HELP?

Sign up for the New Orleans **SPECIAL NEEDS REGISTRY IF**

- You use breathing machines or other machines for your health
- You have a hard time walking
- You use a wheelchair, scooter, walker, or cane
- You have a hard time hearing or seeing
- You have developmental or mental health issues
- Someone takes care of you



Call 311 or
(877) 286-6431 (toll-free)
or go to ready.nola.gov
to sign up

WHAT SHOULD I DO IF MY POWER GOES OUT?

BEFORE THE STORM

- Turn your fridge to its lowest temperature.
- Freeze containers of water to keep your freezer cool.
- Fill up your bathtub with water as a back-up water supply.
- Fully charge all electronic devices (cell phone, laptops, and medical equipment).
- If you need power for medical equipment, sign up for the Special Needs Registry.

DURING A POWER OUTAGE

- Report your power outage to Entergy (Call 1-800-968-8243).
- Open your fridge doors as little as possible.
- Stay away from low-hanging power lines and downed power lines.

WHAT ABOUT MY PET?

- If you stay in your house, your pet should stay with you.
- If you go to a shelter, your pet will go to a pet shelter.
- Make sure you have a pet ID, collar, leash, carrier, and pet medications.



ARE YOU **READY?** HURRICANE SEASON IS HERE



SPECIAL NEEDS POPULATIONS

 CITY OF NEW ORLEANS

KNOW YOUR PLAN

KNOW THE BASICS

MAJOR HURRICANE:

The Mayor may declare a mandatory evacuation. Everyone must leave the city. Plan early and leave with family, friends, or neighbors. City officials will tell you when it is safe to come back.

CITY ASSISTED EVACUATION:

If you don't have a way to leave New Orleans during a mandatory evacuation, you can go to an Evacuspot. Buses will take you from Evacuspots to a shelter. Call 311 to find your Evacuspot.

TROPICAL STORM OR MINOR HURRICANE:

The Mayor might NOT declare a mandatory evacuation. You have two ways to stay safe:

- 1) Leave the city with family, friends, or neighbors.
- 2) Stay inside your house until City officials tell you it is safe to go outside. Close your doors and windows. This is called sheltering in place.

SPECIAL NEEDS REGISTRY:

If you cannot walk or have special medical needs, sign up for the Special Needs Registry. Call 311 to sign up.

LISTEN TO TV AND RADIO NEWS FOR UPDATES ON WHAT YOU SHOULD DO.

MAKE YOUR EMERGENCY PLAN

- When will you evacuate and when will you shelter in place?
- Do you have special medical needs?
Call 311 to sign up for the Special Needs Registry.
- What does your doctor tell you to do in case of an emergency?
- How will you leave the city?
- Where will you meet with your family?
- What medical equipment do you need to bring with you if you leave your home?
- How will you care for your service animal or pet?
- Have you shared your plan with people who take care of you?
- Do you have copies of your medical records and prescriptions?
- What will you take with you during a mandatory evacuation?
If you use City Assisted Evacuation, you can only take 1 suitcase per person.

WHAT YOU NEED TO SHELTER IN PLACE



WHAT YOU SHOULD PACK FOR EMERGENCIES

